

Work With Us On Zendesk

1



Open your web browser to:

<https://greenscapesfl.zendesk.com>

2

**Click on “sign up” in
green box shown to
the right**

A screenshot of the sign-in page for Greenscapes of SWFL. It features a title "Sign in to Greenscapes of SWFL" and a link "Switch to agent sign-in". Below are input fields for "Email" and "Password" with a toggle for visibility. There is a "Forgot password?" link and a blue "Sign in" button. At the bottom, there is a link "Emailed us for support? Get a password" and a green box containing the text "New to Greenscapes of SWFL? Sign up".

3

**Click on the
blue link
“Create
Password”**

**You will receive an email similar to the one
shown below**

- Create a password for Greenscapes of SWFL



Greenscapes of SWFL
From: support@greenscapesfl.zendesk.com
To: kristi

Welcome to Greenscapes of SWFL. Please click the link below to create a password and sign-in.

[Create a password](#)

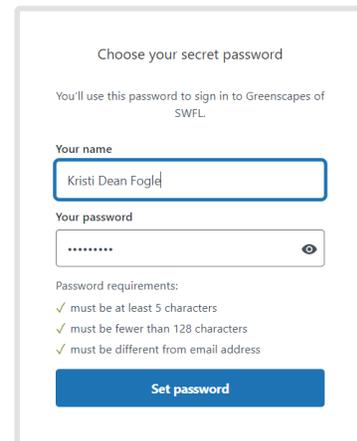
If you didn't sign up to Greenscapes of SWFL using this email address, you can safely ignore this email.

This email is a service from Greenscapes of SWFL. Delivered by [Zendesk](#)

Zendesk Continued

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Enter your name and create a password



Choose your secret password

You'll use this password to sign in to Greenscapes of SWFL.

Your name

Your password

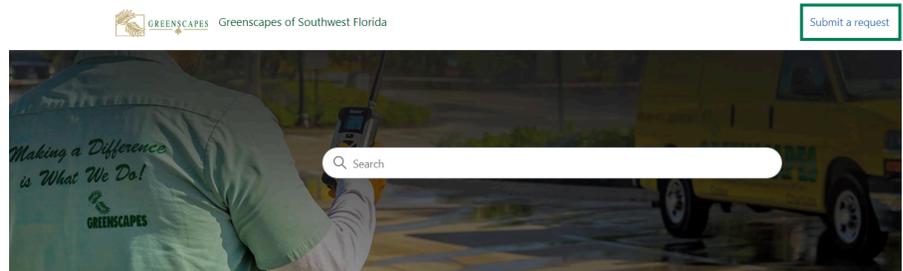
Password requirements:

- ✓ must be at least 5 characters
- ✓ must be fewer than 128 characters
- ✓ must be different from email address

[Set password](#)

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On the top right click “submit request”



Recent activity

No recent activities yet.

You can also monitor any created tickets under “recent activity” as shown above

Zendesk Continued

Complete the form as shown to the right

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Please make sure to add your association in parenthesis after your address. This will ensure that your ticket get assigned to the correct organization (association)

Submit a request

Phone Number (optional)

Address (optional)

Service Request Type

-

Subject

Description

Paragraph

Please enter the details of your request. A member of our support staff will respond as soon as possible.

Attachments (optional)

Add file or drop files here

Submit

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Your request will look something like this

Greenscapes of Southwest Florida

Submit as expected

Your request was successfully submitted.

Greenscapes of Southwest Florida > Requests

Water on windows

Kristi Dean Fogle
In a few seconds

Can someone please check the irrigation that is spraying on my left rear window?

Add to conversation

Mark as solved

Requester	Kristi Dean Fogle
Created	Today at 15:39
Last activity	Today at 15:39
Assigned to	Joe Cervantes
ID	#1612
Status	Open
Priority	Normal
Request	—
Phone Number	239-643-4471
Address	16104 Lee Road
Service Request type	Irrigation

Help

Zendesk Continued

You will receive an email with your ticket number as shown to the right

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